

National Council of Child Support Directors [NCCSD]
Annual Conference – Savannah, Georgia
June 5-8, 2005
“The Wave of the Future: Independent and Healthy Families”

Agenda
Sunday, June 5, 2005

DIRECTORS' MEETING

8:30 – 4:00 **Closed Meeting – State Directors and Representatives only**

4:30 **President's Dinner at Lady and Son's Restaurant**
Owned by Paula Deen
Host of the Food Network show: Paula's Home Cooking
(Vendors Invited)

**National Council of Child Support Directors [NCCSD]
Annual Conference – Savannah, Georgia
June 5-8, 2005**

“The Wave of the Future: Independent and Healthy Families”

**Agenda
Monday, June 6, 2005**

Plenary Sessions – All Attendees

- 8:00 – 9:00 **Continental Breakfast**
- 9:00 – 10:00 **Opening Remarks/Dignitaries**
Robert Riddle
- 10:00 – 10:30 **Break**
- 10:30 – 12:00 **National Updates**
Status of TANF, Federal Budget, HB240/PRIDE Bill
Margo Smith, House Ways and Means Committee
Kathryn Dyjak, APHSA
Vicki Turetsky, CLASP
Federal Representative
- 12:00 - 1:00 **Planned Lunch**
- 1:00 – 2:15 **Undocumented Workers and Child Support**
Lori Cruz, Chief Legal Counsel
Los Angeles County, CA
Frank Fajardo, OCSE
- 2:15 – 2:45 **Break**
- 2:45 – 4:00 ***Hold the Phones: Customer Service Websites and Portals***
Cindy Moss, Georgia OCSE
Shelly Metschan, Georgia DHR IT
George Chaplin, Accenture
- 5:30 – 8:00 **Event: Savannah Beach Party**
North Beach Grill at Tybee Island
Transportation Provided

**National Council of Child Support Directors [NCCSD]
Annual Conference – Savannah, Georgia
June 5-8, 2005**

“The Wave of the Future: Independent and Healthy Families”

**Agenda
Tuesday, June 7, 2005**

Plenary Sessions – All Attendees

- 7:30 – 8:30 **Continental Breakfast**
- 8:30 – 10:00 **Models for Reviewing Child Support Guidelines**
Latest Trends - Various State Models for Guidelines Reviews
Successes and Pitfalls
Robert Swain, GA IV-D Deputy Director
Terry Walter, ND IV-D Director
Pauline Burton, CO IV-D Director
- 10:00 – 10:30 **Break**
- 10:30 – 12:00 **Domestic Violence (DV) and Child Support Issues**
What’s new in child support worker DV training?
Susan Pfeiffer, WI IV-D Director
Alisha A. Griffin, NJ IV-D Director
- 12:00 – 1:30 **Lunch On Your Own**
- 1:30 – 3:00 **CSLN**
Update from Rhode Island and Texas
Frank DiBaise, RI Chief Counsel
Robert Farley, RI CSLN Director
Charles Smith, TX
- 3:00 – 3:30 **Break**
- 3:30 – 5:00 **Information is Power: Data Warehouses and JIT**
Data Warehouses and Performance
Just In Time Initiative: Vision and Timetable
Dan Richard, PA IV-D Director
Jeff Cohen, VT IV-D Director

Dinner on Your Own - Enjoy the River Street restaurants!

National Council of Child Support Directors [NCCSD]
Annual Conference – Savannah, Georgia
June 5-8, 2005

“The Wave of the Future: Independent and Healthy Families”

Agenda
Wednesday, June 8, 2005

DIRECTORS’ MEETING

8:30 – 12:00

Closed Meeting – State Directors and Representatives only